



# Perx Card Activation

## Step by step instructions

Follow the steps outlined below to activate your Perx Reward card. Alternatively you can watch our Activation Tutorial video [here](#).

1. You MUST create an account if you don't have one. Visit [perx.getmybalance.com](https://perx.getmybalance.com) to get started.

The screenshot shows the Perx website interface. The header includes the Perx logo, navigation links (Home, My Cards, My Profile, FAQ, Contact Us), and a language selector (Ireland - English). The main content area has a 'Get My Balance' header and a 'Create an Account Here' section. The 'Create an Account Here' section is highlighted with a yellow circle. It contains a 'Create Account' button and a 'Login' section with fields for User Name, Password, and a 'Forgot Password?' link. A reCAPTCHA widget is also present.

3. Click on **Terms & Conditions** otherwise the tick box won't appear

This screenshot shows the 'Create an Account Here' section of the Perx website. It includes fields for Username, Password, and Confirm Password. Below these fields is a section for Terms & Conditions. The checkbox 'Yes, I have read and agree to the Terms & Conditions' is highlighted with a yellow circle. There is also a reCAPTCHA widget and a 'Submit' button.

2. Birthdate will display in US format: Year/Month/Day

The screenshot shows the Perx website interface. The header includes the Perx logo, navigation links (Home, My Cards, My Profile, FAQ, Contact Us), and a language selector (Ireland - English). The main content area has a 'Get My Balance' header and a 'Login' section. The 'Login' section is highlighted with a yellow circle. It contains fields for Birthdate, Address, Address 2, City, Country, and Postal Code. The 'Birthdate' field is highlighted with a yellow circle. There is also a 'Submit' button.

4. Check your email for an activation message

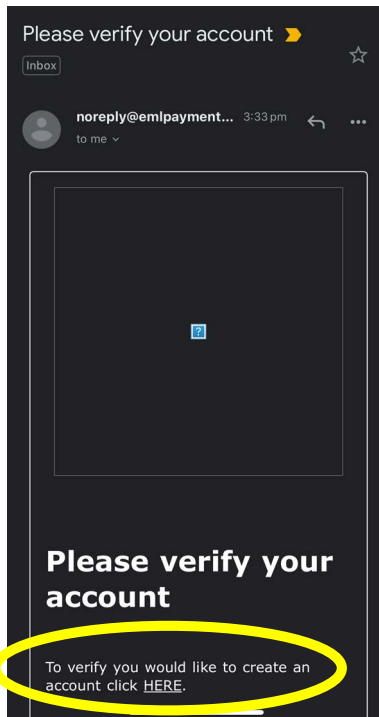
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5. Activation email address is [noreply@emlpayments.com](mailto:noreply@emlpayments.com) Verify by clicking on the link within the email
6. Log in following the last step with your registered email



Login

User Name

\*\*\*\*\*@gmail.com

Password

\*\*\*\*\*

[Forgot Password?](#)

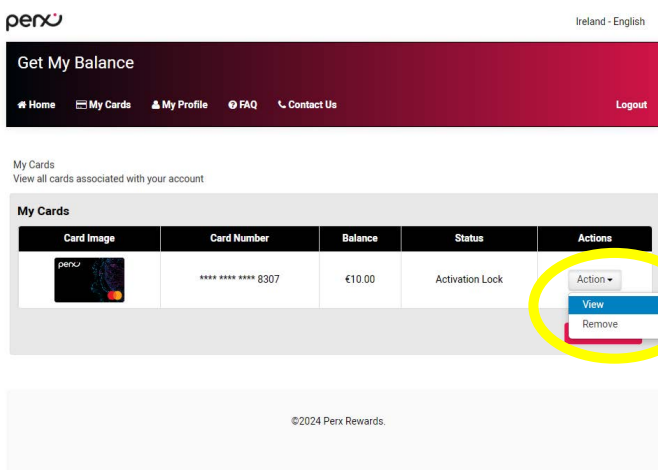
☒ I'm not a robot

reCAPTCHA Privacy - Terms

LOG IN

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7. On the account page you will see your card; click on **ACTIONS** and **VIEW**



8. **UNLOCK** your card; your additional verification method will be provided by your employer, this could be a code/ email or phone number

perx Ireland - English

Get My Balance

Home My Cards My Profile FAQ Contact Us Logout

Verify and Unlock Card

perx

Surname \*

\*\*\*\*\*

Your employer or incentive provider has provided an additional verification mechanism to ensure only you can unlock your card. Please complete the below field(s). If more than one verification field is displayed, any of the displayed fields can be completed to unlock your card.

Code

1234

☐ I'm not a robot

reCAPTCHA Privacy - Terms

Cancel Unlock Card

Card Number \*

5\*\*\*\*\*7

Security Code \*

\*\*\*\*\*

6-digit number found on the card back.

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9. Once unlocked, click the link on the left that says **3DS Enrolment**, select your **country code** and enter your **mobile phone number** including your **area code** at the front of your number (for example 353) to enrol your card for 3DS security.

Get My Balance

Home My Cards My Profile FAQ Contact Us

View/Print Cardholder Agreement

Edit Registration

**3ds Enrolment**

MY CARD

Card Number: \*\*\*\* \* 8307 Show

Current Available €11

Status Act

Activated On 05/

Valid Thru Date 10/

Next Maintenance Fee 06/

Date

3D Secure

3D Secure Enrollment

By clicking the Enroll button, you agree to protect your card with 3D Secure.

Phone \*

Indicates a required field

Cancel Enroll

Please note: to spend online you **MUST** follow this step

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11. If you already have a Perx account, simply log in as normal

perx Ireland - English

Get My Balance

Home My Cards My Profile FAQ Contact Us Login Create Account

Create an Account Here

To create an account associated with your rewards card, please select "Create an Account" below.

Create Account

Login

User Name

@gmail.com

Password

Forgot Password?

I'm not a robot

LOG IN

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10. You will now see a green tick next to 3D Secure which means you are ready to spend

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Get My Balance

Home My Cards My Profile FAQ Contact Us Logout

View/Print Cardholder Agreement

Edit Registration

Update 3DS Enrollment

MY CARD

Card Number: \*\*\*\* \* 8307 Show

Current Available €10.00

Status Active

Activated On 05/01/2024

Valid Thru Date 10/2028

Next Maintenance Fee 06/01/2025

3D Secure

Mastercard is a registered trademark and the design is a trademark of Mastercard International Incorporated. The Perx Virtual Prepaid Mastercard is issued by EML Money DAC pursuant to license by Mastercard International Inc. The e-money associated with your card is issued by EML Money DAC, authorised by the Central Bank of Ireland under the European Union (Payment Services) Regulations 2018 (Ref C55957)

TRANSACTIONS

For inquiries related to transactions greater than 90 days, please contact support at + 353 1 255 7111 / +44 121 3090 250 (UK) or perxcardsupport@emlpayments.com.

10 records per page Search for:

DATE	ACTION	NOTE	AMOUNT
05/01/2024	New Card Activation		€10.00

Showing 1 to 1 of 1 transactions

previous 1 next

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12. To add a card to your account, Click on **+ Add a card** and follow from step 8

perx Ireland - English

Get My Balance

Home My Cards My Profile FAQ Contact Us Logout

My Cards

View all cards associated with your account

Card Image	Card Number	Balance	Status	Actions
	**** * 8307	€10.00	Active	Action

+ Add a card

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If there are any queries relating to cardholder's account or card, please contact our card support team **012 55 7111** or email: [perxcardsupport@emlpayments.com](mailto:perxcardsupport@emlpayments.com)