Perx Card Activation
Step by step instructions

Follow the steps outlined below to activate your Perx Reward card. Alternatively you can watch our Activation Tutorial video here.

1. You MUST create an account if you dont have one. Visit **perx.getmybalance.com** to get started.

2. Birthdate will display in US format: Year/Month/Day

3. Click on **Terms & Conditions** otherwise the tick box won't appear

4. Check your email for an activation message

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5. Activation email address is **noreply@emlpayments.com** Verify by clicking on the link within the email

Please verify your account
Inbox

noreply@emlpayment...   3:33 pm
to me

Please verify your account

To verify you would like to create an account click **HERE**.

6. Log in following the last step with your registered email
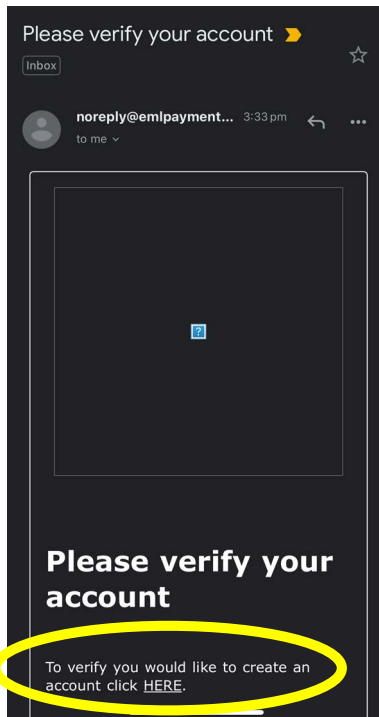
Login
User Name

............@gmail.com
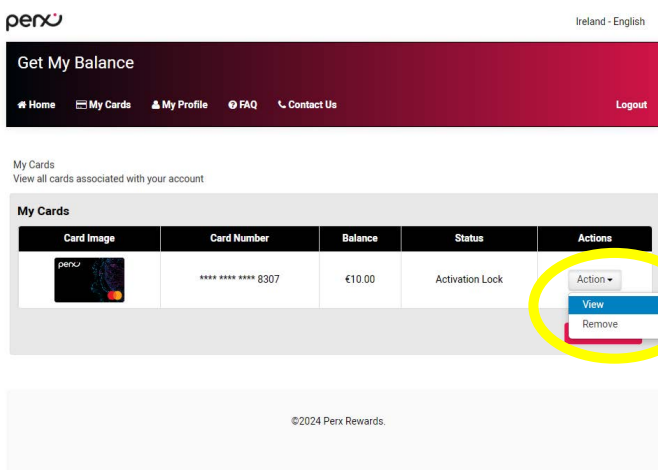
Password

••••••••

Forgot Password?

✓ I'm not a robot   reCAPTCHA
Privacy - Terms

LOG IN

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7. On the account page you will see your card; click on **ACTIONS** and **VIEW**

perx   Ireland - English
Get My Balance
🏠 Home   🖃 My Cards   👤 My Profile   ❓ FAQ   📞 Contact Us   Logout

My Cards
View all cards associated with your account

My Cards

Card Image	Card Number	Balance	Status	Actions
perx	**** **** **** 8307	€10.00	Activation Lock	Action ▾
				View
				Remove

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8. **UNLOCK** your card; your additional verification method will be provided by your employer, this could be a code/ email or phone number

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Get My Balance
🏠 Home   🖃 My Cards   👤 My Profile   ❓ FAQ   📞 Contact Us   Logout

Verify and Unlock Card

perx

Surname ★

Your employer or incentive provider has provided an additional verification mechanism to ensure only you can unlock your card. Please complete the below field(s). If more than one verification field is displayed, any of the displayed fields can be completed to unlock your card.

Code
1234

Card Number ★
5●●●●●●●●●●●●7

☐ I'm not a robot   reCAPTCHA
Privacy - Terms

Security Code ★
●●●●●●

Cancel   **Unlock Card**

6-digit number found on the card back.

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9. Once unlocked, click the link on the left that says **3DS Enrolment**, select your **country code** and enter your **mobile phone number** including your **area code** at the front of your number (for example 353) to enrol your card for 3DS security.

10. You will now see a green tick next to 3D Secure which means you are ready to spend

11. If you already have a Perx account, simply log in as normal

12. To add a card to your account, Click on **+ Add a card** and follow from step 8

If there are any queries relating to cardholder's account or card, please contact our card support team **012 55 7111** or email: **perxcardsupport@emlpayments.com**